







## Webinar Logistics & Guidelines



All parties except presenter muted to avoid unnecessary noise distraction

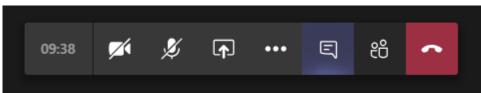


If you have an immediate question, or audio or video is poor please send an instant message to the moderator

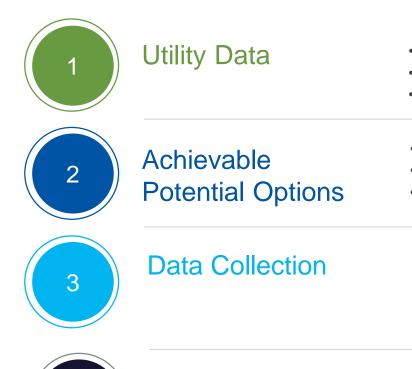


We will stop today's presentation several times to take questions

#### Your Settings



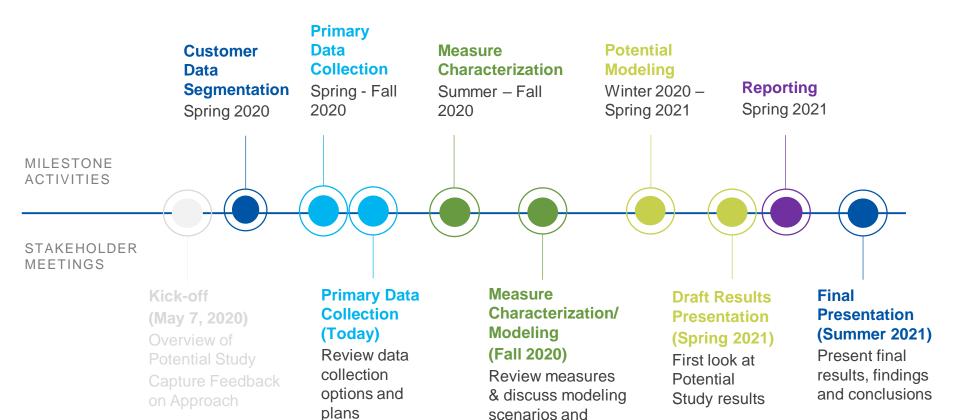
## Agenda



- · Customer Segmentation
- Energy Forecasts
- Demand Forecasts
- Use / Purpose of Achievable Potential
- Review of 2016 Study Approach
- · 2020 Options for Reframing
- Overview of 2016 Data Collection Activities
  2020 Data Collection Priorities
- Challenges and Options: COVID-19
- Proposed Data Collection Plan

4 Q & A

## Timeline of Milestones and Meetings



methods



## Segmentation Overview



#### **Purpose**

Use utility-provided data to create baseline energy and customer forecasts and sampling data frames reflective of the Focus territory



#### **Sources**

Utility non-residential and residential customer billing data, energy and demand forecasts, public data, and census data



#### Review

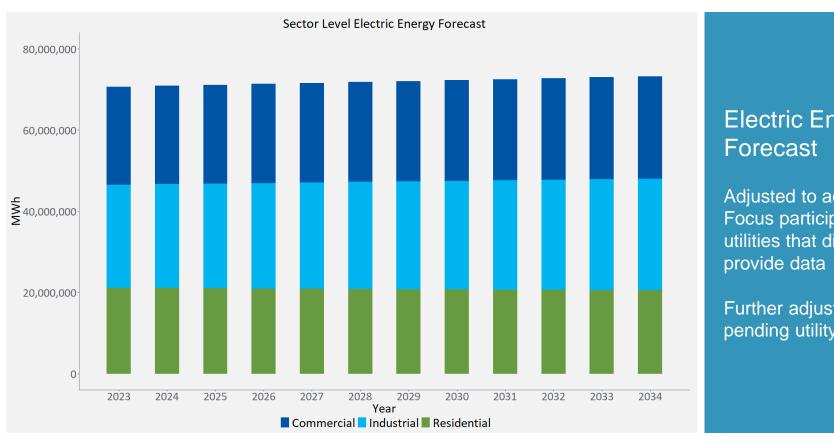
All data cleaned, reviewed, and compared to historical and publicly-available data for reasonableness. Follow-up conducted with utilities as needed



#### **Next Steps**

Utilize adjusted forecasts and segmentation data to create sampling frames and create a baseline forecast from which we estimate potential study savings

## **Electric Energy Forecasts**



## **Electric Energy**

Adjusted to account for Focus participating utilities that did not

Further adjustment pending utility feedback

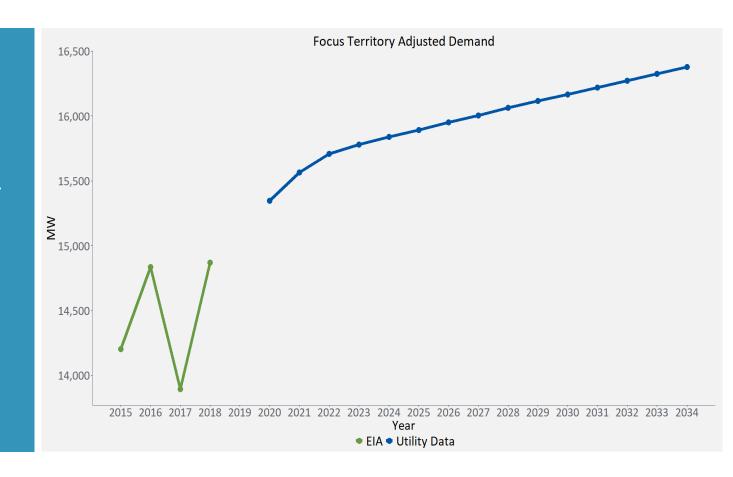
## **Demand Forecasts**

# Electric Demand Forecast

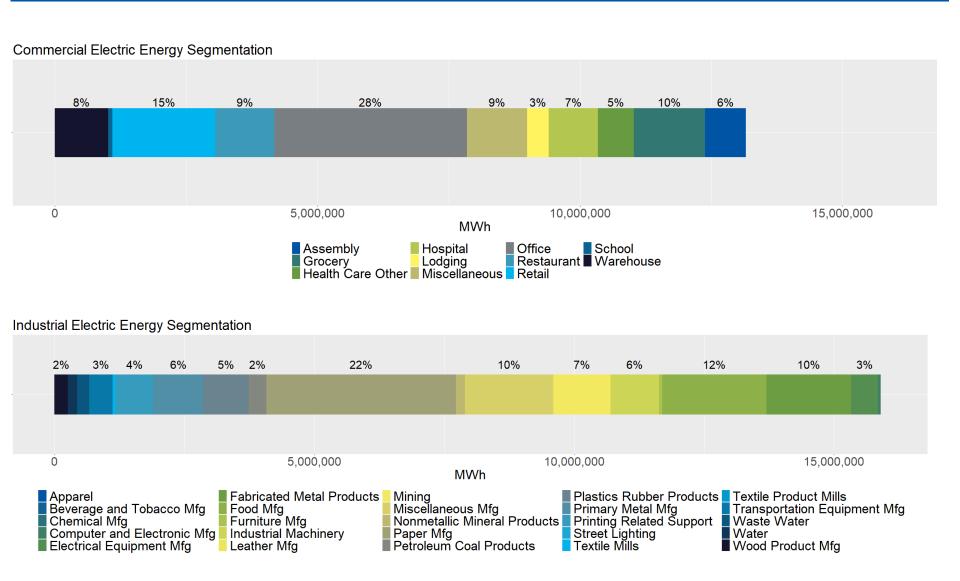
Comparison to reported peak demand from U.S. EIA Form 861 Data (2015-2018)

Adjusted to account for utilities not included in data request

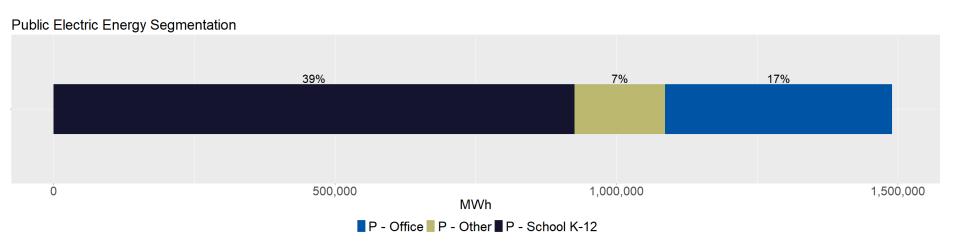
Further adjustment pending utility feedback

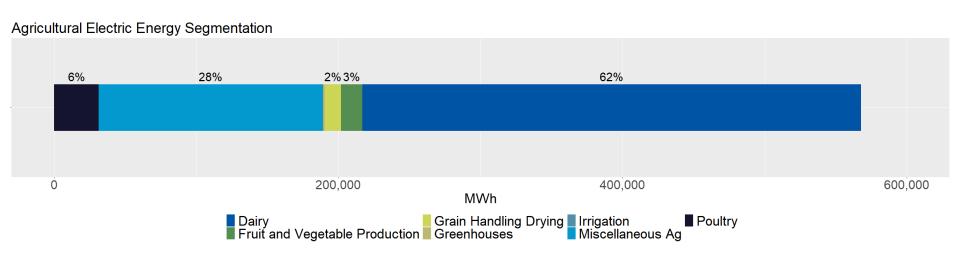


## **Electric Customer Segmentation**

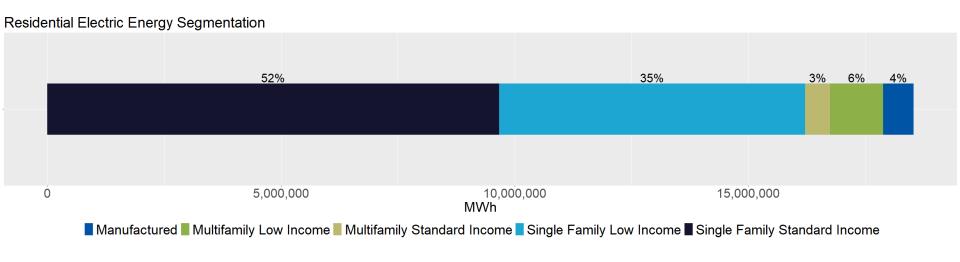


## Electric Customer Segmentation

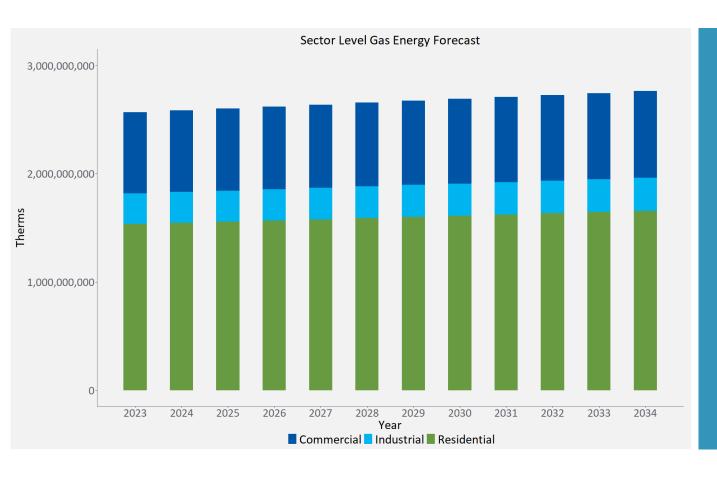




## Electric Customer Segmentation



## Gas Energy Forecasts

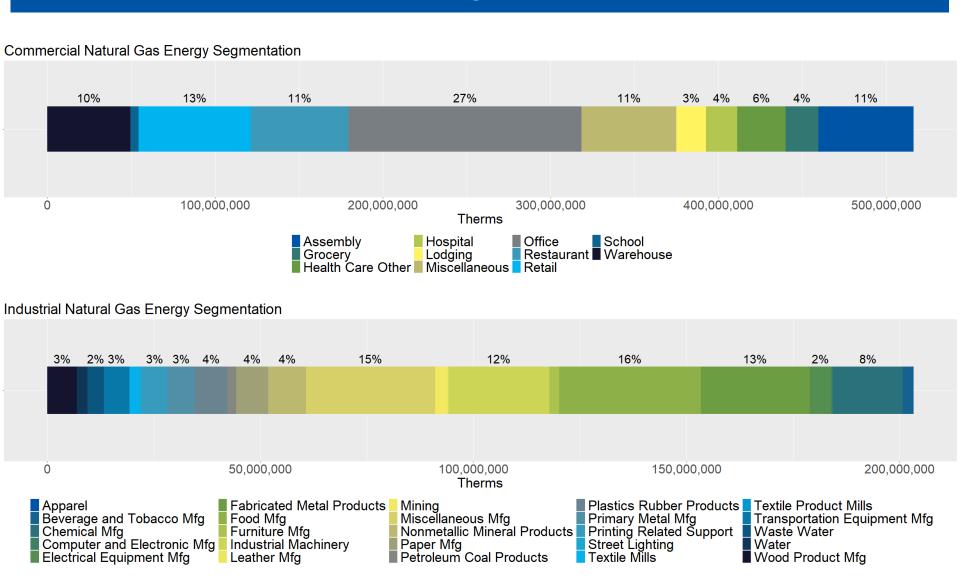


#### Gas Energy Forecast

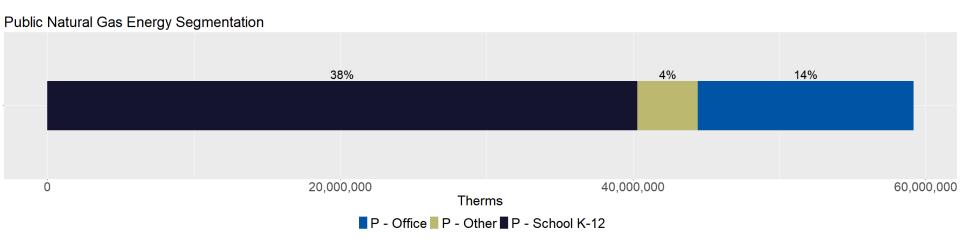
Adjusted to account for Focus participating utilities not providing data

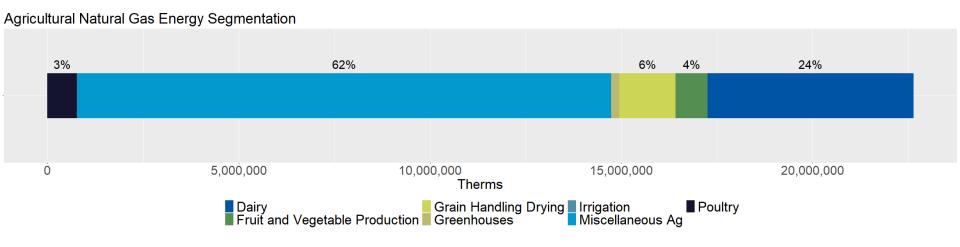
Further adjustment pending utility feedback

# Gas Customer Segmentation

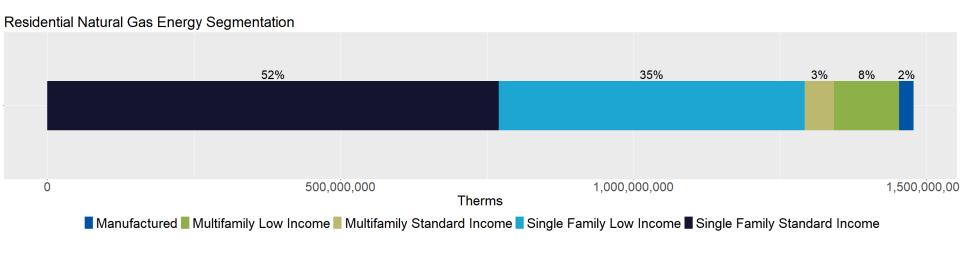


# Gas Customer Segmentation





# Gas Customer Segmentation



## **Utility Data Summary**

# Focused on Utility Data

Focus-participating utilities provided customer and forecast data

## Data Reviewed

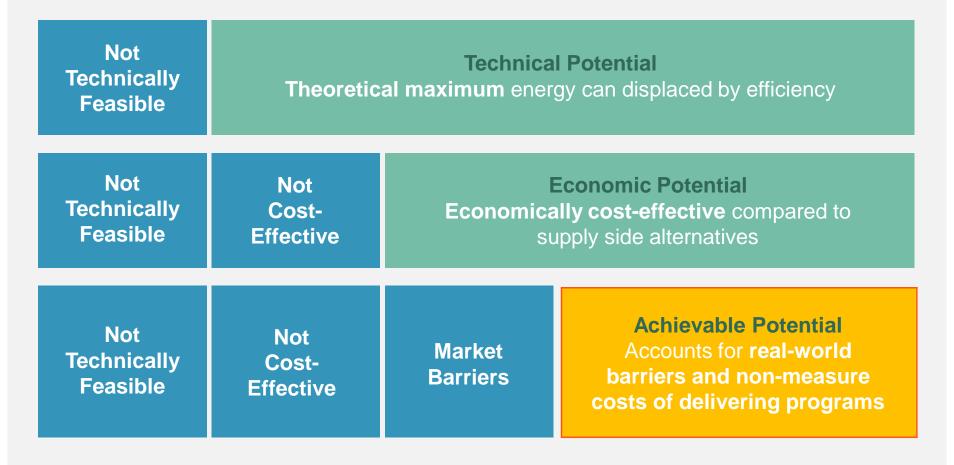
Checked data for reasonableness: compared utility data sets to 2016 study data and other benchmarks (EIA Form 861). Followed up with utilities to resolve questions as needed

## Leveraged Secondary Sources as Needed

Used secondary data sources to fill gaps, such as not having all participating utility customer data



## Potential Estimated Recap



Program targets developed based in part on achievable potential through comprehensive planning process

## 2016 Study Approach Recap



- Developed maximum measure adoption scenarios through survey research
- Scenarios based on percentage of incremental measure cost covered by incentive



- Develop adoptions ramp rates based on historical data
- Apply custom measure-specific ramp rates to adoption scenarios

#### Stakeholder Feedback

Surveys imperfect for estimating future customer choices

- Consumers faced with evolving options and changing context / marketplace
- Conducting willingness-to-pay research during pandemic poses additional challenges

## Achievable Potential Options

#### Data Driven

Willingness-to-pay (2016 method)

#### Strengths

Simple, relatively easy to implement and compare, data collected from Wisconsin customers

#### Limitations

20

Requires careful consideration, messaging, and communications; preference for point estimates

#### Pre-Determined Value(s)

Establish an achievable value equal to a percent of economic potential prior to modeling. Northwest Power and Conservation Council sets at 85%.

Minnesota relied on secondary data, based on 100% incentive (maximum achievable) and 50% incentive (program achievable) scenarios

#### Strengths

Simple approach, relatively easy to implement

#### Limitations

Simplistic and not based on customer survey or state data

## Reframing Achievable Potential

Regardless of method, reframing achievable potential should probably occur

## **Reframing Options**

#### Similar to previous study

- Present maximum achievable and business as usual achievable scenario
- Emphasize that achievable potential should be viewed as a range – not a point estimate – due to inherent uncertainty

#### Strengths

Same as 2016 potential study but acknowledges that future is uncertain and Quad Planning should consider a range of outcomes

#### Limitations

21

Requires careful consideration, messaging, and communications; people tend to prefer point estimates

# Re-frame primary reported results on economic potential

#### Strengths

Removes achievable potential subjectivity

#### Limitations

Departure from previous study; sets precedent for future studies

## The Floor is Open – Feedback Welcome!



## **Questions/Comments?**

- Utility data
- Options for estimating achievable potential
- Framing achievable potential
- Other Questions?



Please add your questions to the meeting chat: we will address questions in the order that they are received & provide opportunity for clarification

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## Overview

Primary data collection provides accurate, local, and up-to-date inputs for potential study market and measure characteristics

#### **Primary and Secondary Data**

- Surveys: saturations, fuel shares, equipment penetrations, willingness-to-pay
- Site visits: detailed equipment characteristics (e.g.: commercial lighting technology types, wattages, controls, counts, lamps/fixture)
- Secondary data: equipment costs and fill gaps in primary data (data sources: TRM, RECS, CBECS, others)



#### **Market Characteristics**

 Baseline forecast (equipment saturations & fuel shares)



#### **Measure Characteristics**

- Measure costs
- Measure savings





#### **Potential Estimates**

## Overview of 2016 Data Collection

# Significant Focus on Site Visits

#### 192 Residential

Single Family

Multifamily

#### 280 Commercial

School

Office

Restaurant

Retail

42 Industrial

**30 Agricultural** 

## Phone Surveys: Segments w/ no visits and willingness to pay

#### 172 Residential

Single Family

Multifamily

#### 350 Commercial

Healthcare

Lodging

Grocery

Warehouse

Miscellaneous

70 Industrial

**140 Agricultural** 

## 2020 Data Collection Priorities

# Due to extensive data collection in last study we can reduce scope of this activity

#### **Ranked Data Collection Items**

- Likelihood of change since 2016
- Depth of data collected in 2016
- Importance of data

#### **Current Data Collection Priorities**

- Commercial Lighting Saturations
- Commercial and Industrial Motor/Drive Applicability
- Commercial Space Heating Controls
- Residential Thermostats

Site visits essential for Commercial Lighting Saturations (low resolution in the data when captured over the phone)

Collecting equipment efficiency and capacity data is only effective during site visits

## Challenges and Options: Covid-19

Due to rapidly changing health and safety circumstances, multiple options under consideration

Conducting in-person site visits within study timeframe may not be feasible due to COVID-19

Pilot of "Virtual Site Visit" to collect critical lighting and selected equipment data

Conduct "Virtual Site Visits" for critical commercial data if pilot successful and on-site data collection not advisable



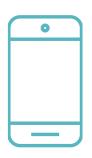


## Virtual Site Visit Pilot Design

8 Visits Across 3 Business Segments: Office, Retail, Schools -- Assess Feasibility Late July



- Sites recruited from stratified sample
- Incentives offered for participation
- Data collection program for streamlined analysis



- Facility staff / manager recruited
- Use video call during walkthrough
- Data collection limited to key data (lighting, select equipment capacity and efficiency data)

## Proposed 2020 Data Collection Plan - Commercial

## Option 1: Focused (Virtual) Site Visits - Recommended

	Office	<b>Health Care</b>	Lodging	Grocery	Warehouse	Misc.	Restaurant	Retail	School
Virtual Site Visit	68							68	68
Phone Survey	70	70	70	70	70	70	70	70	70

#### **Benefits and Limitations**

Allows for comparison for three segments over time

Updates all major commercial segments; emphasis on larger segments

Key lighting and equipment collected for only some segments at high precision and confidence

#### **Virtual Site Visits**

Lighting equipment saturations for the largest Focus segments

## Detailed Phone Surveys w/ Virtual Visits

Equipment saturations & data for achievable potential

## Proposed 2020 Data Collection Plan - Commercial

## Option 2: Broadly Spread (Virtual) Site Visits

	Office	Health Care	Lodging	Grocery	Warehouse	Misc.	Restaurant	Retail	School
Virtual Site Visit	20	20	20	20	20	20	20	20	20
Phone Survey	70	70	70	70	70	70	70	70	70

#### **Benefits and Limitations**

Key lighting and equipment data collected across all segments

High Precision / Confidence only at the sector level

Data across multiple segments may provide useful data for program design

## Proposed 2020 Data Collection Plan - Commercial

## Data Collected by Method

#### **Virtual Site Visit**

Building / business characteristics (incl. % conditioned) and operations

Detailed lighting data (lighting type, wattage, counts) / lighting power density / lighting control type

Limited motor control information

Limited heating and cooling system with control information (system efficiencies and capacities)

## Detailed Phone Survey: No Site Visits and Virtual Site Visit

Building / business characteristics (incl. % conditioned) and operations

General penetrations of lighting technologies and lighting controls

General penetrations of motor controls

Saturations of heating and cooling systems by type and fuel / penetrations of HVAC controls

Saturations of water heating systems by type and fuel / age / proximate counts of showers, sinks, aerators

General penetrations of commercial refrigeration / commercial kitchen equipment

Awareness and willingness to participate in energy efficiency

Misc. topics (e.g., onsite generation)

#### **On-Site Visit**

Building / business characteristics (incl. % conditioned) and operations

Detailed lighting data (lighting type, wattage, counts) / lighting power density / lighting control type

Detailed motor control information

Detailed heating and cooling system with control information (system efficiencies and capacities)

Saturations of water heating systems by type and fuel / number of showers, sinks, aerators

General penetrations of commercial refrigeration / commercial kitchen equipment

## Proposed 2020 Data Collection Plan

# Residential Industrial Agricultural Single Family Multifamily Surveys 70 70 Interviews 10 Surveys 70

#### Key data regarding thermostats collected through online or phone surveys

Thermostat type

32

- Lighting saturations
- Will leverage past site visit data for items with little expected change (e.g. building shell)

# Gather all data about industrial sites 10 through expert interviews

 Collect detailed information on remaining potential opportunities of key end uses or industrial improvements Gather supplemental data to complement extensive research conducted for 2016 Study

## The Floor is Open – Feedback Welcome!



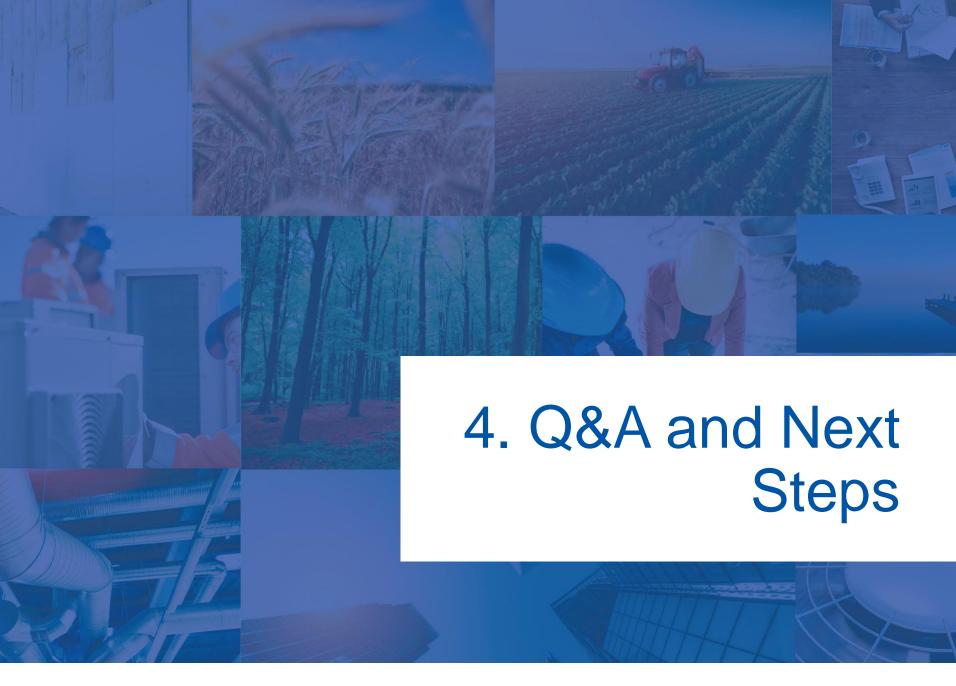
## **Questions/Comments?**

- Appropriate targeting of priority segments
- Trade-offs of site visits or phone surveys
- Other Questions?



Please add your questions to the meeting chat: we will address questions in the order that they are received & provide opportunity for clarification

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## Q & A and Next Steps



Please add questions and comments to the meeting chat.

Anything that we have or have not discussed today?

## Next Stakeholder Meeting:

Study Measures (August/September)

Cadmus will present a draft measure list and solicit feedback for additional measures for inclusion

Your feedback and input is important, please send us feedback

Other feedback opportunities

Email Lakin Garth at Cadmus (Lakin.Garth@cadmusgroup.com)

or contact **Mitch Horrie** at PSC (Mitch.Horrie@wisconsin.gov)